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## REQUEST FOR PROPOSAL

BID NO. 19-029

### FOR

# LASER PRINTING AND MAILING SERVICES OF UTILITY BILLING, BUSINESS LICENSE RENEWALS AND DELINQUENT NOTICES FOR THE MUNICIPAL SERVICES DEPARTMENT FINANCE DIVISION

## **INFORMATIONAL ADDENDUM NO. 1**

## DATED ISSUED: July 9, 2019

1. Why are you going out for re-bid? The same bid was awarded to SENDandLINK on 03/26/19?

RFP 18-044, due to errors, the City of Turlock decided to reject all bids and begin the RFP 19-029.

- 2. Would you award to an out of state vendor? We award to out of state and non-local vendors, it is at the discretion of our City Council.
- **3.** Do you require/prefer a local vendor? All bids will be reviewed equally.
- 4. Please clarify number of copies to be returned. On page 2 it states one original and one copy, but on page 26 it states one original and two copies? One original and two copies.
- **5.** Please provide sample file, mapping documents and file layout. Addenda labeled "Billing File"
- 6. What is the annual volume for the four sample envelopes (Samples Numbers 8, 9, 10 & 11)? Between 200,000 to 500,000 yearly.
- 7. The Scope of Work section indicates the City will provide PDF files for processing utility bills. What file type will be provided for processing the business licenses? We currently provide .PDF for both business licenses and utilities.
- 8. The "Unit Price Printing" columns of the pricing form (RFP page 20) appear to seek pricing based on "Non-Preprinted" forms (Option 1) and "Preprinted" forms (Option2), but also appear to indicate the type of files that will be provided by the City ("Variable Data / Mapping" for Option 1 and ".PDF File Transfer" for Option 2). Is there a relationship between the type of data being provided by the City and whether or not the forms are pre-printed?

Option 1 is referring to data transfer (non-PDF) and Option 2 is for .PDF. Although we currently transfer both business licenses and utility billing using .PDF, we also have the capability to send a data transfer file.

- **9.** Should the cost of paper be added to the "Unit Price Printing" columns of the pricing form? Yes, and ink.
- 10. Can you confirm that the non-window #10 sample for the finance mailings are for the business license renewal mail outs? Or are those just for internal adhoc mailings and you use the custom #10 sample provided?

Just for other types of mailings and stock. We use the window envelopes for both utility billing and business license renewals.

11. Would it be possible to see what you are currently paying for utility bill printing and processing and also see what your average postage rate is?

Printing: \$0.063/each

Meter, seal, weigh, fold, up to 3 inserts, bar-code sort: \$0.0374 Postage 5-digit rate one ounce: \$0.383 Postage AADC rate: \$0.412 Postage mixed AACD rate: \$0.428 Postage single piece rate: \$0.50

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